Access Restoration Services

We are a build and restoration company that specializes in property damage resulting from water, fire, storm, and other environmental disasters.
Access Restoration Services is a proud leader in disaster mitigation and property restoration. With a strong commitment to quality and service, and over fifty-five years of experience in the property insurance and disaster restoration industries, we are dedicated to meeting the needs of insurers, agents, property managers, brokers, and most importantly, the property owner.

We serve property owners and managers with build and restoration services, resulting from damages that typically occur from water, fire, storm, and other such event driven disasters.

ARS is a single-source solution for all your property restoration needs from emergency response, through to complete reconstruction.

As a leading provider of disaster restoration for residential, business and industrial clients, our technology, advanced processes, and state of the art equipment, enable us to respond immediately and effectively.

The success of our organization relies on our ability to deliver high quality work with exceptional client service. So to enable our team to deliver this on a consistent basis, we heavily invest in related training, certification, and continuing education.

Whatever the situation, we are here for our clients 24 hours a day, 365 days a year, to return damaged property to its original condition quickly and efficiently.

It all starts with just one call.

With a 1-hour response time, our highly trained and certified technicians will respond immediately using the industry’s most advanced techniques, equipment, and products to reduce the severity of your damages and minimize the time your home or business is disrupted.

At ARS, our entire team is focused on, and committed to restoring your tomorrow.
Anthony Gagliano founded TGA General Contracting in 1959, in Toronto Canada. He had an honest and simple premise, which translated to his company’s first mission statement, “Our Product is Pride.”

Over the many years, although the core business has remained, the company’s services and capabilities (along with the name) have evolved with the needs and demands of the industries that they have served: Insurance, Restoration, and Construction.

Now, over fifty-five years later, with his supportive wife Jesua standing alongside, Anthony still goes to work each day to oversee the business that his sons now operate. Which has grown to over a hundred and thirty employees, twenty in-house trades, and services that extend across the province.

Upon graduating from university, Joe’s interest in the family business led him to follow in his father’s footsteps. And with twenty-five years in the business (ten years as President), Joe is now considered a seasoned expert in both the insurance and construction industries.

After studying Urban Planning at York University, John decided to follow suit and enter into the family business in 1991. For over twenty years, John has been Vice President, taking on the responsibility of overseeing the company’s operational departments.
Commitment To Quality & Service

At ARS, we are committed to the ongoing improvement of the quality of our work, our service, and our overall business practices. Because at ARS, we ultimately define the success of our organization based on our ability to not only meet, but exceed the service and quality expectations of our clients.

To accomplish this, our Quality Assurance Team performs regular compliance audits on the services provided by our trades and vendors.

Our team uses process improvement systems and methodology to identify areas for improvement on important performance measures. Areas such as: project costs, quality of work, material and time waste, and the effectiveness of our client service.

Such tireless efforts and proven processes of our Quality Assurance Team enable us the ability to offer highly competitive and comprehensive guarantees on all materials used, and work completed by us.

Commitment To Ethical Standards

ARS is always looking to build upon our already existing - and we feel - well earned ethical reputation. One that’s been established and nurtured over fifty five years of reliable service. A reputation based on honesty, fairness, integrity, trust, and sound ethical standards and practices.

- We diligently enforce our standards to our employees and officers, that they must never permit any personal interest to conflict with those of our company and its clients.
- We will fully disclose any suspected unethical, dishonest, illegal, or criminal activities to the appropriate regulatory or law enforcement officials.
- We must protect and safeguard all proprietary, confidential, and sensitive information.
- We comply with all provincial and federal employment practices, legislation, and statutes.

ARS believes good ethics is good business.
ARS understands that a well educated and trained team is essential to the success of our business, and most importantly to the satisfaction of our clients. Therefore we aim to attract and employ the most qualified professionals within the industry.

That said, training and continuous education is an ongoing commitment with us. And we are proud to have established the reputation as a leading provider of disaster restoration services, through our ongoing investment to education and training. We are 100% committed to keeping current on the newest techniques, processes, and technological advances in the restoration industry.

We also dedicate the investment and resources necessary to ensure that not only do our employees have the proper skills and training, but also the most state of the art equipment to help them effectively respond to any disastrous or catastrophic situations, that will inevitably arise.

We understand that the proper investment in new processes and technologies alone, are not sufficient enough to be an industry leader, so we are incredibly reliant on the vital people that make up our team, who are the ones operating the equipment, and providing our many services.

Professional Certifications & Affiliations
We are a certified and active member of the Institute of Inspection Cleaning and Restoration Certification (The IICRC). Which is the professional association that governs standards of excellence for the inspection, cleaning, and restoration industries. By following the guidelines and procedures set forth by the association, we are able to achieve and maintain the highest level of excellence and accountability in the disaster restoration industry.

Our onsite personnel are also fully certified in the areas of water, fire, mould and applied structural drying. A reassurance to our clients that we are capable of handling the most complex projects in a professional manner.
If left unattended, water can cause enormous amounts of damage to your home or business. Whether you are dealing with minor flooding from a ruptured pipe, sewer backup, or severe flooding as a result of extreme weather — the first 24 hours of any water damage is critical.

ARS is highly experienced in handling both small and catastrophic sized water damage disasters as well as the cleanup of both clean and contaminated water.

Depending on the source of the water and the extent of the damage, we will stabilize the site and mitigate the potential for secondary damage. We will promptly assess and process affected personal belongings for cleaning and restoration, extract the water, and prepare the affected area for drying.

We are experts in water removal and structural drying, and are often able to avoid costly repairs and reconstruction thanks to our advanced water damage restoration techniques and superior performing drying equipment.

Drying the building as quickly as possible will prevent or limit secondary damages such as paint peeling, swelling of cabinetry, and mould growth, just to name a few.

Contaminated water from a sewer backup poses a very real health risk if not handled properly. Affected materials and belongings may be removed or discarded and immediate cleaning and disinfecting will be carried out by qualified technicians so that the area is safe for occupants.

We will also work with your insurance company to coordinate your claim, and aim to return your property to its original condition as quickly as possible and with the least amount of disruption to your home or business.
When it comes to disasters, there’s arguably no damage worse than that following a fire to your residential or commercial property.

In addition to any structural damage inherent in a fire related incident, one has to consider lingering smoke odours, the corrosive nature of soot, and any water damage resulting from fire extinguishment.

If your home or business has experienced fire or smoke damage, time is of the essence!

Depending on the severity of your loss, fire restoration can be a complicated procedure, which should only be handled by our qualified restoration personnel.

Upon arrival, our trained team will move quickly to secure your property, minimize any secondary damage, assess and process your contents for cleaning and restoration, and conduct a full assessment to provide a comprehensive restoration plan. That may include smoke and odour remediation, deodorizing, soot removal, content cleaning, and structural repairs.

We will also work with your insurance company to coordinate your claim, and aim to return your property to it’s original condition as quickly as possible and with the least amount of disruption to your home or business.

After a fire, your safety and personal well being are our top priority.

Joe Gagliano
President ARS
The weather is often unpredictable and one never knows when a severe storm or other natural disaster will strike. A hurricane, tornado, or snowstorm can strike unexpectedly and can leave a path of destruction in its wake.

Storm damage can be caused by a number of different factors, such as falling trees, flying debris, high winds, lightning strikes, and surface flooding. If not addressed quickly and thoroughly, even a small amount of damage to your home can have eventual and serious consequences.

ARS is an expert in storm damage restoration, and should be called as soon as possible to assess any damage that occurs to your home. Our 24-hour emergency service readiness means you can call us at any time, day or night, when facing weather-related property damage.

Upon arrival, our trained team will move quickly to secure and stabilize your property, assess all of the damage, minimize the potential for any secondary damage, process affected contents for cleaning and restoration, dry and sanitize all affected areas. It is essential to complete all of these steps prior to any restoration work on the property.

We will also work with your insurance company to coordinate your claim, and aim to return your property to its original condition as quickly as possible and with the least amount of disruption to your home or business.
We are proud to offer our build division, with over fifty-five years of experience providing licensed and certified construction services to both the commercial and residential sectors.

From property restoration to new construction, we offer a full range of services to fit all your needs. Whether we’re restoring properties to their original state after damages sustained from natural or environmental occurrences, or we’re providing general renovations, repairs, property management or maintenance, ARS handles it all.

We employ a full-time staff of certified professionals and skilled tradespeople representing over twenty different professions and trades all under one roof.

We can service your every need, whether it be to provide accredited electricians and plumbers to meet your more basic restoration and renovation requirements, or accredited architects and engineers to assist you with more advanced endeavours.

Some of our trades and services include but are not limited to:

- Electrical
- Plumbing
- Painting
- Masonry
- Carpentry
- Roofing
- Flooring
- Drywall/Plastering
- Welding
- Windows/Doors
- Engineering
- HVAC Mechanical
- Architectural
- Project Management

Our professionals manage and oversee the entire process from start to finish, ensuring the efficient and timely completion of any and all projects.

We guarantee that all work is done to the highest standard, using only the best materials available, and always in strict compliance with the most current building codes.

We aim to provide a level of quality and service that is both personalized and innovative.
ARS uses the most advanced technologies to continually improve our service and our communication with our clients. From the equipment we implement onsite to enhance our capabilities and performance, right through to the estimate preparation and database management software that we use to keep our clients real-time updated and informed throughout the process.

By investing in the very best technical equipment, we ensure the most efficient and cost effective methods of restoration, that both clients and insurance companies have come to expect.

It is through this unwavering commitment to innovation - which is an ARS standard practice - that enables us to maintain our reputation as an industry leader.

Following are just a few examples of equipment and methodologies that we feel set us apart:

- Thermal imaging cameras are used for all water damage inspections, providing our clients with immediate, accurate, and non-destructive assessment of the impact to their property and/or personal belongings. And not only for water damage, this tool can also be used for a multitude of applications, such as finding electrical faults, through to determining the cause of a failed in-floor heating system.

- We use only the latest in drying technology, from efficiently powerful LGR Desiccant dehumidification and low-amperage high velocity air movers, to specialized inner-wall cavity and hardwood floor drying systems.

- By utilizing the latest industry technology, we digitally document all damages in our database and create a detailed assessment and cost estimate, using the most current and preferred reporting and estimation software available.
ARS’s emergency crews are available for services 24 hours a day, 7 days a week, with a 1 hour response time.

As a full service emergency and restoration company, we own and maintain a large fleet of service vehicles with a complete inventory of state-of-the-art equipment that enables us to respond to any disaster in an immediate, well-equipped, and cost-effective manner.

With four emergency response centers located strategically throughout the Greater Toronto Area, we can quickly get our equipment and team on-site immediately following a flood, fire, storm, or other event-driven disaster.

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